

Client-Side Implementation Services

Correctly implementing your new software is one of the most vital steps in your ERP upgrade. It is extremely important to know what steps you need to take along the way.

Many ERP implementations fail – you need a plan to ensure yours doesn't.

Our Technical Project Managers cover the tasks that you thought the implementation partner would perform ... but don't. And we perform the tasks the implementation partner expects from your team, but they don't have the time or know-how to do.



Client Advocacy

We advocate for your best interests, ensuring your project budget, scope, and deadlines are kept at the forefront by your implementation team.



Technical Oversight

Seasoned veterans tackle the most difficult parts of your implementation. We solve unexpected problems and manage your data migration, customizations, and integrations, the riskiest parts of any implementation.



Project Transparency

Our Project Managers work against your deadlines and budgets using a full suite of project monitoring tools, ensuring your project team cooperates closely with the implementation partner. They also forecast and provide solutions to any foreseeable risks by always being a few steps ahead.



Practical Deliverables

- Resource Coordination
- Implementation Team Training
- Data Migration Planning
- Integration Planning
- Project and Budget Oversight
- Requirements Confirmation
- Design Validation
- Technical Review
- Guide Testing Efforts
- Change Management and Mitigations
- Training Planning and Execution
- Cutover Planning
- Manage and Perform Ongoing Enhancements
- Provide Ongoing Support
- Coordinate Subsequent Implementation Phases

ERP implementations are very stressful, and they can be very disruptive. It's really nice to have someone like EAG championing your cause and making sure that your project is a success.

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